

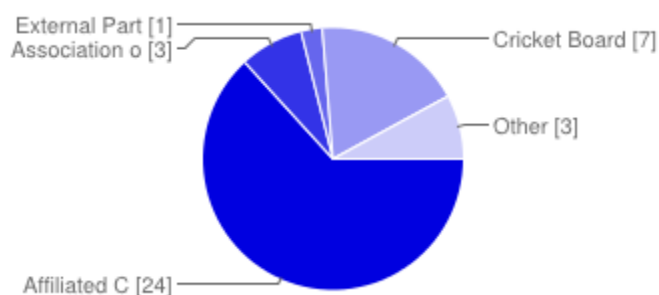


Wiltshire
Cricket

Wiltshire Cricket Limited

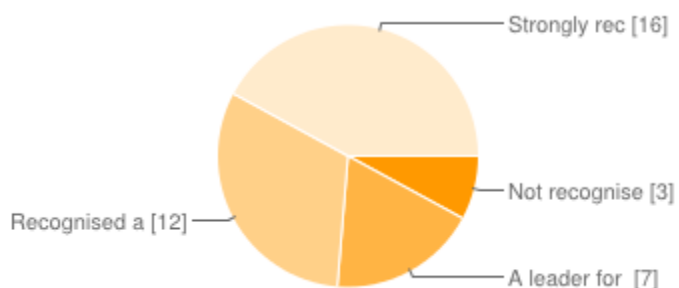
High Performing Cricket Board Survey Responses 2013

1. Please indicate which type of organisation or within which role you are completing this survey on behalf of



Affiliated Club	24	63%
Association of Wiltshire Cricket	3	8%
External Partner of Wiltshire Cricket	1	3%
Cricket Board Volunteer (eg. Age Group Manager, Coach etc...)	7	18%
Other	3	8%

2. In your opinion, which of the following statements best describes how Wiltshire Cricket Limited is perceived as a leader



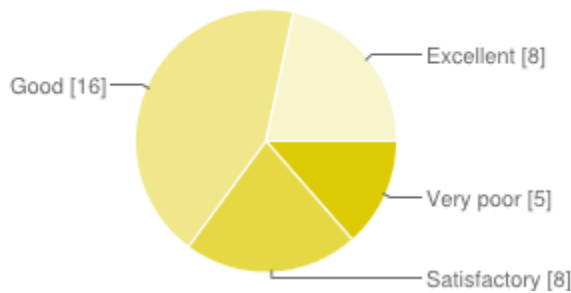
Not recognised as the leader for Cricket development	3	8%
A leader for some aspects of cricket development	7	18%

Recognised as a leader for most but not all aspects of cricket development	1	32
	2	%
Strongly recognised as the local governing body for Cricket and the first port of call for any cricket related issue	1	42
	6	%

3. In its role as a leader, how well do you think Wiltshire Cricket leads on all aspects of recreational cricket?

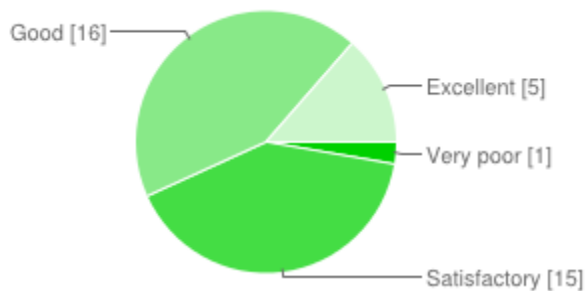
1	1	3%
2	8	21%
3	23	61%
4	6	16%

4. How good is Wiltshire Cricket at consulting with you as a key stakeholder before the planning and delivery of programmes that relate to you?



Very poor	5	14%
Satisfactory	8	22%
Good	16	43%
Excellent	8	22%

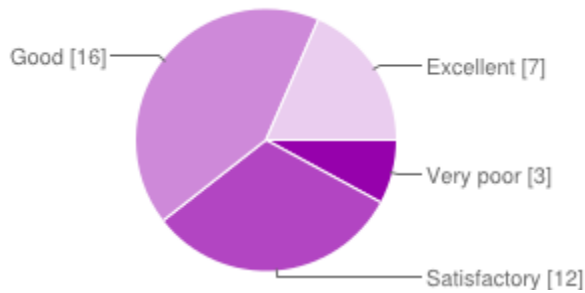
5. How good is Wiltshire Cricket at working to clear terms of reference to enable decision making?



Very poor	1	3%
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Satisfactory	15	41%
Good	16	43%
Excellent	5	14%

6. How good is Wiltshire Cricket at consulting and validating decisions with you as a key partner or association?

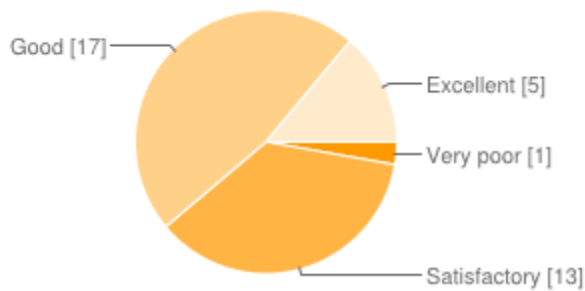


Very poor	3	8%
Satisfactory	12	32%
Good	16	42%
Excellent	7	18%

7. On a scale of 1-4 (4 being the best), how well do you think Wiltshire Cricket ensures all decisions are transparent, properly recorded and communicated?

1	2	5%
2	13	35%
3	10	27%
4	12	32%

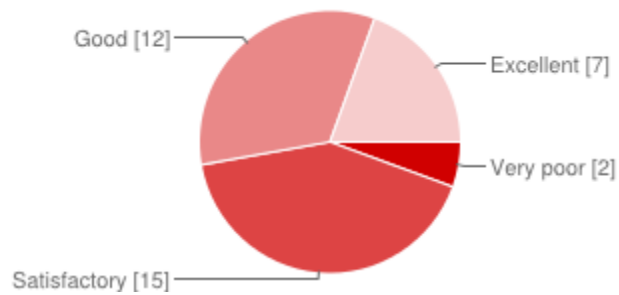
8. How good is Wiltshire Cricket at seeking advice from the wider sporting network when planning and delivering projects or programmes of work?



Very poor	1	3%
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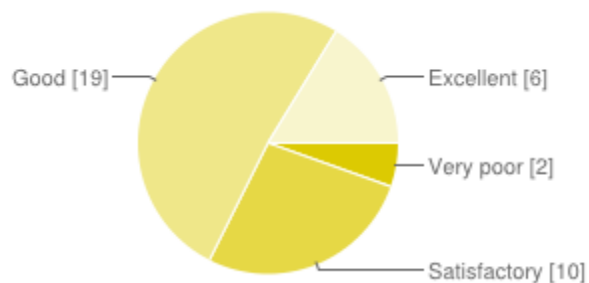
Satisfactory	13	36%
Good	17	47%
Excellent	5	14%

9. To your knowledge how good is Wiltshire Cricket at acquiring customer feedback through things such as surveys, questionnaires or informal feedback?



Very poor	2	6%
Satisfactory	15	42%
Good	12	33%
Excellent	7	19%

10. How would you rate Wiltshire Cricket's methods of communication with its customers?



Very poor	2	5%
Satisfactory	10	27%
Good	19	51%
Excellent	6	16%

11. Promote opportunity by providing access to all aspects of cricket, irrespective of age, gender, race or ability [Against each of the outcomes below please indicate how you feel Wiltshire Cricket is performing]

Very poor	2	5%
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Satisfactory	11	30%
Good	17	46%
Excellent	7	19%

12. Develop players, officials and volunteers to allow them to achieve their potential [Against each of the outcomes below please indicate how you feel Wiltshire Cricket is performing]

Very poor	3	8%
Satisfactory	14	37%
Good	14	37%
Excellent	7	18%

13. Increase participation by recruiting and retaining players [Against each of the outcomes below please indicate how you feel Wiltshire Cricket is performing]

Very poor	5	14%
Satisfactory	15	41%
Good	16	43%
Excellent	1	3%

14. Create successful representative and club teams [Against each of the outcomes below please indicate how you feel Wiltshire Cricket is performing]

Very poor	3	8%
Satisfactory	15	41%
Good	18	49%
Excellent	1	3%

15. Sustain a well-resourced network of clubs [Against each of the outcomes below please indicate how you feel Wiltshire Cricket is performing]

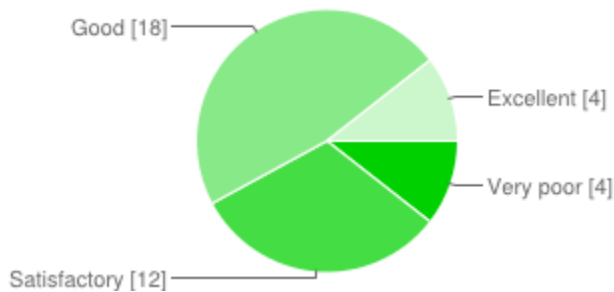
Very poor	2	5%
Satisfactory	11	30%
Good	23	62%

Excellent 1 3%

16. On a scale of 1-4, how open to change would you say Wiltshire Cricket is?

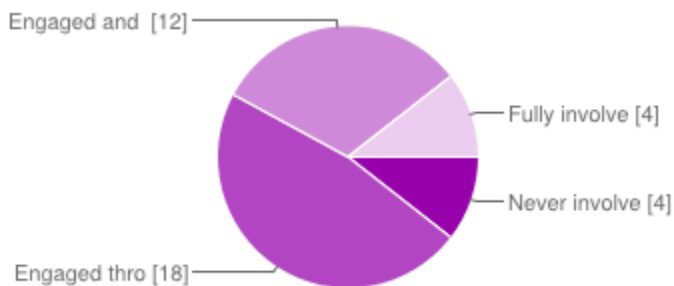
1	1	3%
2	11	31%
3	19	53%
4	5	14%

17. How good is Wiltshire Cricket at sharing knowledge and raising awareness of new internal/external Cricket strategies?



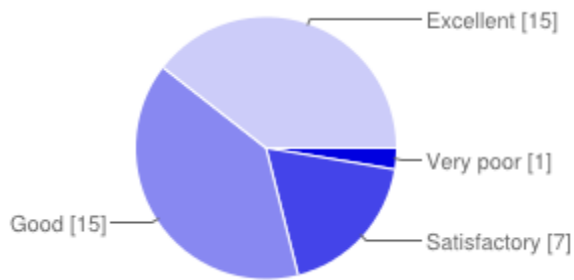
Very poor	4	11%
Satisfactory	12	32%
Good	18	47%
Excellent	4	11%

18. In general, how well does Wiltshire Cricket through your role involve you in planning for the future?



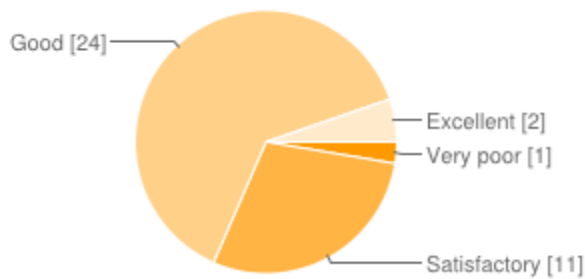
Never involved	4	11%
Engaged through consultation but never directly impact on any planning	18	47%
Engaged and involved in planning discussions and involved in formulating plans	12	32%
Fully involved	4	11%

19. How approachable and cooperative have you found Wiltshire Cricket staff in your dealings with them?



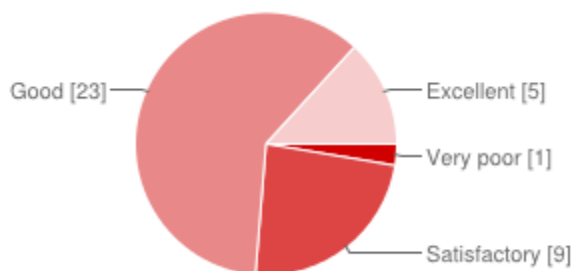
Very poor	1	3%
Satisfactory	7	18%
Good	15	39%
Excellent	15	39%

20. How would you rate the balance of different skills amongst Wiltshire Cricket staff?



Very poor	1	3%
Satisfactory	11	29%
Good	24	63%
Excellent	2	5%

21. In your dealings with Wiltshire Cricket staff how would you rate their skills and knowledge in relation to the area they were working on with you?



Very poor	1	3%
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Satisfactory	9	24%
Good	23	61%
Excellent	5	13%